朝陽科技大學 099學年度第2學期教學大綱
Golden-Age Communication Theory and Practice 銀髮溝通理論與實務

當期課號	2309	Course Number	2309
授課教師	林木春	Instructor	LIN,MU CHUN
中文課名	銀髮溝通理論與實務	Course Name	Golden-Age Communication Theory and Practice
開課單位	老人服務事業管理系(四日)一B	Department	
修習別	選修	Required/Elective	Elective
學分數	2	Credits	2
課程目標	從事銀髮服務的相關工作，良好且適當的溝通理論與技巧是非常重要。本課程將透過溝通理論的探討，來讓學生認識自己與老人溝通能力，及學習正確的溝通技巧，並配合演練與研討、小組報告，讓同學以實際演練的方式來體驗這一門社會科學，並掌握到運用到銀髮服務工作的關鍵要領。	Objectives	Communication theory and practice communication in elderly human life is an important topic. How to suitably communicate either by oral or limbs should be trained step by step. In this course, instructor will follow the textbook as well as give practical case study to let the students to strengthen the ability of communication to the elderly people. Besides, students will fully use this skill learnt from class into his future work to provide good service to elderly people.
教材	1.人際關係與人際溝通 陳皎眉 雙葉書廊 2.上課講義	Teaching Materials	1.Textbook 2.Articals
成績評量方式	1.平時成:34% 2.期中考:33% 3.期末報告:33%	Grading	1.Class participation:34% 2.Midterm-exam:33% 3.Final paper:33%
教師網頁	_		
教學內容	1.銀髮族特質 2.銀髮族心裡 3.影響髮族人際關係的知覺和情緒 4.溝通的意義、特質與障礙 5.與銀髮族溝通得有效方法 6.非語言溝通 7.銀髮族的人際衝突與解決方法 8.銀髮族在家庭中的人際關係	Syllabus	1.Seniors characteristics 2.Seniors psychology 3.The emotion effecting the seniors interpersonal relationship 4. The meaning fo communication 5. The effective methods to communicate with the seniors 6. Non-verbal communication 7. Interpersonal conflict and solutions 8. Seniors interpersonal relationships in the family

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