朝陽科技大學 099學年度第1學期教學大綱
Managemen of Volunteer Service 志願服務管理

當期課號	2305	Course Number	2305
授課教師	林佳靜	Instructor	Lin,Chia Ching
中文課名	志願服務管理	Course Name	Managemen of Volunteer Service
開課單位	社會工作系(四日)三A	Department	
修習別	選修	Required/Elective	Elective
學分數	2	Credits	2
課程目標	本課程教學主要以志工工作設計,志工招募,志工訓練,志工督導,志工評估,志工獎勵 爲主要目標。	Objectives	This curriculum teaching mainly by the will labor work design, remembers the labor to recruit, to remember the labor training, remembers the labor direction, remembers the labor to appraise, remembers the labor reward is the essential target.
教材	1. The volunteer recruitment (and membership development) book / Susan J. Ellis. Philadelphia, PA : Energize, Inc., 2002. 2. 曾華源&曾騰光(民92)志願服務概論,台北:揚智出版公司 3. 自編教材	Teaching Materials	1. The volunteer recruitment (and membership development) book / Susan J. Ellis. Philadelphia, PA : Energize, Inc., 2002. 2. 曾華源&曾騰光(民92)志願服務概論,台北:揚智出版公司 3. Lecture notes by instructor
成績評量方式	志願服務運用單位評析書面報告（期中個人）30% 個人志工經驗口頭報告（期末個人）30% 籌設志工團隊計畫書（期末團體）30% 出席率10%	Grading	Critical review for elected volunteer organization 30% Volunteer experience homework 30% Proposal of "our" volunteer team 30% Participation in class 10%
教師網頁	www.cyut.edu.tw/~cclin		
教學內容	1.志願服務之架構與概念 2.各國發展志願服務之概況 3.社會資本與志願服務主義 4.服務傳遞之理念與設計 5.志願服務之政策發展概說 6.溝通、領導與人際關係 7.志工管理與發展 8.志願服務評鑑	Syllabus	Unit 1: Overview of the Voluntary Sector: Frameworks and Concepts Unit 2: The Voluntary Sector in an International Context Unit 3: Social Capital and Volunteerism Unit 4: Service Delivery for the Students and planning Unit 5: Engagement in Policy Development Unit 6: Communication, Leadership and Interperson relationship Unit 7: Volunteer management and development Unit 8: Voluntary assessment

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