

朝陽科技大學 094學年度第1學期教學大綱
Business English 商用英文

當期課號	3143	Course Number	3143
授課教師	張純莉	Instructor	CHANG,CHWEN LI
中文課名	商用英文	Course Name	Business English
開課單位	企業管理系(四進)三A	Department	
修習別	必修	Required/Elective	Required
學分數	3	Credits	3
課程目標	在今日各種生意往來及商業場合除了中文外,英文已成為國際商務往來的共同語言.本課程之內容及目標如下:1.商用英文書信-幫助學習者在最短時間內寫出合適的商用書信.2.商用英文會話-在VCR實況中讓學習者有機會將自己投射在實際環境中以縮短書面文字與真實情境的認知差距	Objectives	This course is designed to help the students quickly write the most important business letters used today and each unit is designed to lend itself to various activities/role plays where the students can bring their personal experience to the situation. Those videos are the perfect way to expose students to the interpersonal side of real business world.
教材	1.指定教科書(textbook):未定 2.教師自編講義與活動設計	Teaching Materials	
成績評量方式	期中考 30% 期末考 30% 平時作業與小考 30% 課堂參與 10%	Grading	Mid-term Exam. 30% Final Exam. 30% Assignments (Case study, quiz, etc.) 30% Participation 10%
教師網頁	-		
教學內容	1.商用英文書信與溝通 2.商用英文書信的格式與內容 3.英文求職信和履歷表之撰寫 4.英文工作面試之技巧 5.備忘錄,傳真,E-mail 6.查詢信與回覆 7.報價,反報價,下訂單 8.索賠信與回覆 9.信用交易相關書信 10.催款信	Syllabus	1. Written Communication-An Overview 2. Presentation of the Business Letter: Printed Stationery, Layout, Parts of a Business Letter 3. Employment Letters: Application Letter and Resume 4. Interview Skills in English 5. Memos, Fax Messages, and E-Mails 6. Letter of Inquiry and Response 7. Offers, Counter Offers, Orders 8. Complaints and Adjustment 9. Letter of Credit 10. Collection Letters

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